



McAuley Community
Services for Women
a ministry of the Sisters of Mercy

Opening doors in 2012



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The William Buckland Foundation
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Matthew and Sarah Vaughan
Werribee Mercy Hospital
Sarah Wood Photography
Dr Tim Wood

McAuley Community Services for Women acknowledges the financial support from the Department of Human Services and the Department of Health. Sincere thanks also go to the Sisters of Mercy for their continued support.

Special thanks to:

Event Committee

Caroline Riddell-Clark (Co-Chair)
Amanda Barnett (Co-Chair)
Allison Gibson
Rebecca Gray
Louise Hackett
Abigail Hand
Kerryn Higgins
Toni Joel
Laura Kininmonth
Megan Macaw
Louise McNamara
Julia Rockman

Friends of Committee

Eliza Bellmaine
Amelia Coote
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Sasha McGregor
John Psalidis
Damian Taylor
Tim Wood

We are immensely grateful for the generous pro bono support from our design and print partners:





**McAuley Community
Services for Women**
a ministry of the Sisters of Mercy

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Volunteer models have been used in photography to protect the identity of the women and children we work with.

Another rewarding year

Message from our Chair

Another year, another annual report. But so what? We must never confuse movement with progress.

In a country whose economic miracle is the envy of the world, at a time when Australians have never been more educated, richer, or better informed, where I can read a story about people spending many thousands of dollars on a hip replacement for a dog, we still don't have a coalition of support or adequate money to meet the needs of women and children fleeing family violence or homelessness. It's just not good enough!

Of course, we must be proud of what we have achieved. We need to celebrate the past year's efforts:

- 650 women and children being supported by McAuley Community Services for Women – 650 women and children who don't have to continue being bashed or being homeless
- An amazing and committed team of staff and volunteers being led by our inspiring CEO, Jocelyn Bignold
- An announcement by the Sisters of Mercy of \$7 million in cash to start our rebuilding program
- The awarding of a competitive tender by the Victorian Government to operate an additional five refuges for women and children escaping family violence
- The ONLY 24-hour, seven-days-a-week safe house in Victoria for women and their children fleeing family violence

- The largest women's only homeless service in Victoria, providing homes and support for women
- Sector-leading practices in early intervention and a unique total package of support services, including our outreach services and employment services, assisting more than 100 women – providing long-term benefits and economic independence
- Extraordinary support from schools, donors, our Event Committee, businesses, philanthropy, government, individuals and the Sisters of Mercy.

Yes, amazing results. But no excuse to pause.

I had the good fortune to recently undertake two study trips. The first was to Harvard University to look at how disruptive influences can change the ecosystems of society. The second and in many ways more profound trip was to Catherine's House in Dublin, to explore the origins of the Sisters of Mercy and the work that was started more than 180 years ago by their founder, Catherine McAuley.

These two experiences had so much more in common than you might think – in fact, Catherine McAuley could well have been the inventor of disruptive influences, working as she did to try and change the ecosystem for women and children who are poor and marginalised. Would Catherine McAuley be happy today, 180 years later? No, she would not. I fear she would be ashamed at how little we have progressed.

Despite our many gifts – we are blessed with an extraordinary mix of wisdom, support, faith, compassion

and community with our board, staff, volunteers and supporters – and our many life-changing services and activities, we must never stop asking, “are we simply moving or are we progressing?”

A key challenge ahead is to work harder to get business onside. I would like to see every workplace in Australia engaged in the quest for social justice and the rights of women and children to safety, not just providing moral and monetary support, but engendering the understanding and commitment that will create real social change to the ecosystem.

We have two great challenges for our immediate future:

1. We have the first \$7 million to launch our rebuilding program. We need an additional \$7 million immediately to finish off Stage One, and then a further \$7 million over the next four years to help disrupt the shocking state of support for women and children fleeing family violence and homelessness.
2. We need to reframe the notion of 'helping', taking it from an old-fashioned, charitable, top-down approach, to one of fundamental social change. We need to get Australian society jumping with excitement at the idea of supporting women and children to live better lives.

Our vision is to advocate for a better, safe and just society. Can you help bring about that change? Can you help rebuild? Can you advocate? The time is now!

Denis Moriarty
Chair

Message from our CEO

Throughout the year McAuley Community Services for Women continued to expand and improve our services to women who are homeless, and women and their children escaping family violence.

Of particular note was our work in connecting our program areas so that more families can benefit from access to accommodation, employment services, children's services, and social and recreational support. We are particularly proud that each program area incorporates advocacy and an early intervention response aimed to prevent homelessness, ill health and family breakdown.

A key highlight for the organisation during the year was being awarded a contract by the Victorian Government to operate an additional five refuges for women and their children escaping family violence. A wonderful extension of the McAuley Care program, we are now able to open our doors to another 30 families each year.

Against many odds, McAuley Care remains the only 24-hour model of crisis support in Victoria for women and their children escaping family violence. Maintaining this service around the clock is a testimony to the generosity of our supporters and the quality of the service provided by the McAuley Care team. Our unique Children's Program within the safe house continues to be commended on its sector-leading practice.

McAuley House continued to support women, not only in their initial recovery phase, but towards their long-term goals of maintaining health and wellbeing, social and family connections, and housing. The launch of an innovative peer support program during the year has been an extraordinary accomplishment, providing an avenue for improved self-esteem and new-found courage amongst residents.

The McAuley Works program has been an outstanding success with 100 women being assisted towards securing and maintaining meaningful employment during the year – double

the number initially expected. This phenomenal response is testament to McAuley Community Services for Women's efforts in filling the vast gap in existing employment services for women who have experienced homelessness, primarily as a result of family violence and mental health issues. The large volume of referrals from other organisations is also indicative of the confidence and trust the community sector has in McAuley Works' ability to achieve successful and sustainable employment outcomes for women.

As we look to the future, it is extremely difficult to predict what is on the horizon. There is a great deal of uncertainty facing the sectors in which we work, and securing ongoing funding for our programs to ensure their sustainability remains an ever-increasing challenge.

There is one thing we can be certain of. The demand for our services is constantly increasing.

With this in mind, I would like to make special mention of the overwhelming support we receive – from individuals, businesses, schools and community groups, philanthropic trusts and foundations, and all levels of government. Your generous support is integral to our future work towards creating safer, brighter futures for women and their children.

While we still have much to achieve – sustainable growth, investing in physical infrastructure and continuing to advocate for a better, safe and just society – I believe our foundations are strong. With your ongoing support we can continue to transform the lives of women and their children, and provide hope for their future.

Jocelyn Bignold
Chief Executive Officer



Annual highlights

650 women and children were assisted

We were awarded a contract by the Victorian Government to manage an additional five refuges for women and children in crisis

McAuley Care remains the only safe house in Victoria open 24 hours a day, seven days a week

McAuley Works received a generous grant of \$92,000 from the Helen Macpherson Smith Trust

18 women successfully moved from McAuley House to independent housing

21 women were supported to maintain long-term housing

46 women found employment through McAuley Works

Over \$130,000 profit was raised from the annual cocktail party for McAuley Care

Advocating for change

Our Board

Polly Caldwell
Jeanine Froomes
Netty Horton
Denis Moriarty, Chair
Paul Robinson
Nicole Rotaru RSM
Anne Ryan RSM
David Stephenson
Kim Windsor

Our history

In 1827, Catherine McAuley, founder of the Sisters of Mercy, opened the doors of the 'House of Mercy' in Dublin, Ireland.

Her dream of providing women and children with housing, education and religious and social services – enabling them to find a brighter future – had become a reality.

Today, Catherine's founding spirit and ethos live on at McAuley Community Services for Women.

Our Vision

Through our service, McAuley Community Services for Women is committed to advocate for a better, safe and just society.

Our Mission

McAuley Community Services for Women is a ministry of the Institute of Sisters of Mercy of Australia and Papua New Guinea, impelled by the Gospel of Jesus Christ and enriched by the spirituality of Catherine McAuley, the founder of the Sisters of Mercy.

Our mission is to provide accommodation, services, advocacy and support for homeless women and women with accompanying children who experience family violence.

Our Values

McAuley Community Services for Women is committed to Hospitality, Compassion, Justice and Community. In our daily encounters we offer women the opportunity for empowerment in their lives.

McAuley today

McAuley Community Services for Women was formed in 2008 when the Institute of Sisters of Mercy of Australia and Papua New Guinea joined two of its existing programs – Regina Coeli and Mercy Care – to expand their commitment to women and children.

An innovative and rapidly growing organisation, McAuley Community Services for Women is operated by an outstanding and dedicated team of Board members, staff and volunteers.

Sharing knowledge, learning from each other and always looking for new ways to make a difference, we are often commended on our enthusiasm and ability to build warm and personalised relationships with the women and children we work with.

We remain committed to respecting the unique value and differences of every woman and child we encounter, and are continuously inspired by their perseverance and strength.



Our programs

McAuley Community Services for Women works across the fields of family violence, homelessness and mental health. This spectrum provides us with strong insight into the links between these three areas, enabling us to deliver effective programs that empower women.

We offer five programs for women and their children to help them rebuild their lives:

- **McAuley House** (formerly Regina Coeli) – an accommodation and support service providing medium-term, transitional accommodation for women who are homeless or at risk of homelessness
- **McAuley Care** (formerly Mercy Care) – 24-hour crisis accommodation and support service for women and their children who are escaping family violence
- **Children's Program** – an innovative program that identifies the impact family violence has on children and creates space for them to have their say
- **McAuley Works** – an intensive employment program that assists women to become financially independent by securing meaningful employment, and raises employers' awareness of the impact that family violence has on the workplace
- **McAuley Pathways** – linking women to the support and services they need on their journey towards independence.



“I love watching the women grow in self-love, self-care and self-confidence, – gaining strength and hope for a new future they previously didn't have.”

Building women's futures

A snapshot

85 women were assisted at McAuley House

- 56 women were accommodated on site
- 29 women were supported to maintain their health, housing and social connections

18 women moved into independent housing

18 women enjoyed an overnight trip (a first for McAuley House) to Phillip Island thanks to the generous support of StreetSmart

The major issues faced by women assisted at McAuley House were:

- Mental health issues (61 per cent)
- Relationship/family breakdown (30 per cent)
- Lack of family and/or community support (26 per cent)

McAuley House

McAuley House is an accommodation and support service providing medium-term, transitional accommodation for women who are homeless or at risk of homelessness.

Many women have experienced hardship and have struggled to survive for years before they arrive at McAuley House. In a safe residential setting, our caseworkers help women regain their health and wellbeing, rebuild their community connections and develop their independent living skills.

At McAuley House, women can also participate in a social and recreation program that assists them to build their self-esteem through conversation and participation in outings and social activities such as community and birthday nights. The program helps to create a community with both current and past residents, fostering a sense of belonging that remains long after they have left.

A continued outreach support service is also available for women when they move into independent housing, helping them to adjust and make connections within their local community.

Women supporting women

In March 2012, McAuley House launched an innovative peer support program.

Developed in collaboration with Caraniche and generously funded by Family Care Sisters, the Peer Sisters program enables women at McAuley House to volunteer their time so they can provide care and support to other residents.

The program has been a resounding success, with volunteers – who undertake intensive training on topics including communication skills, conflict resolution, confidentiality, self-care and women's health – expressing that the program has empowered them to foster leadership skills and build their confidence.

Many residents have also described a greater sense of community and engagement within McAuley House since the launch of the program.

McAuley Pathways

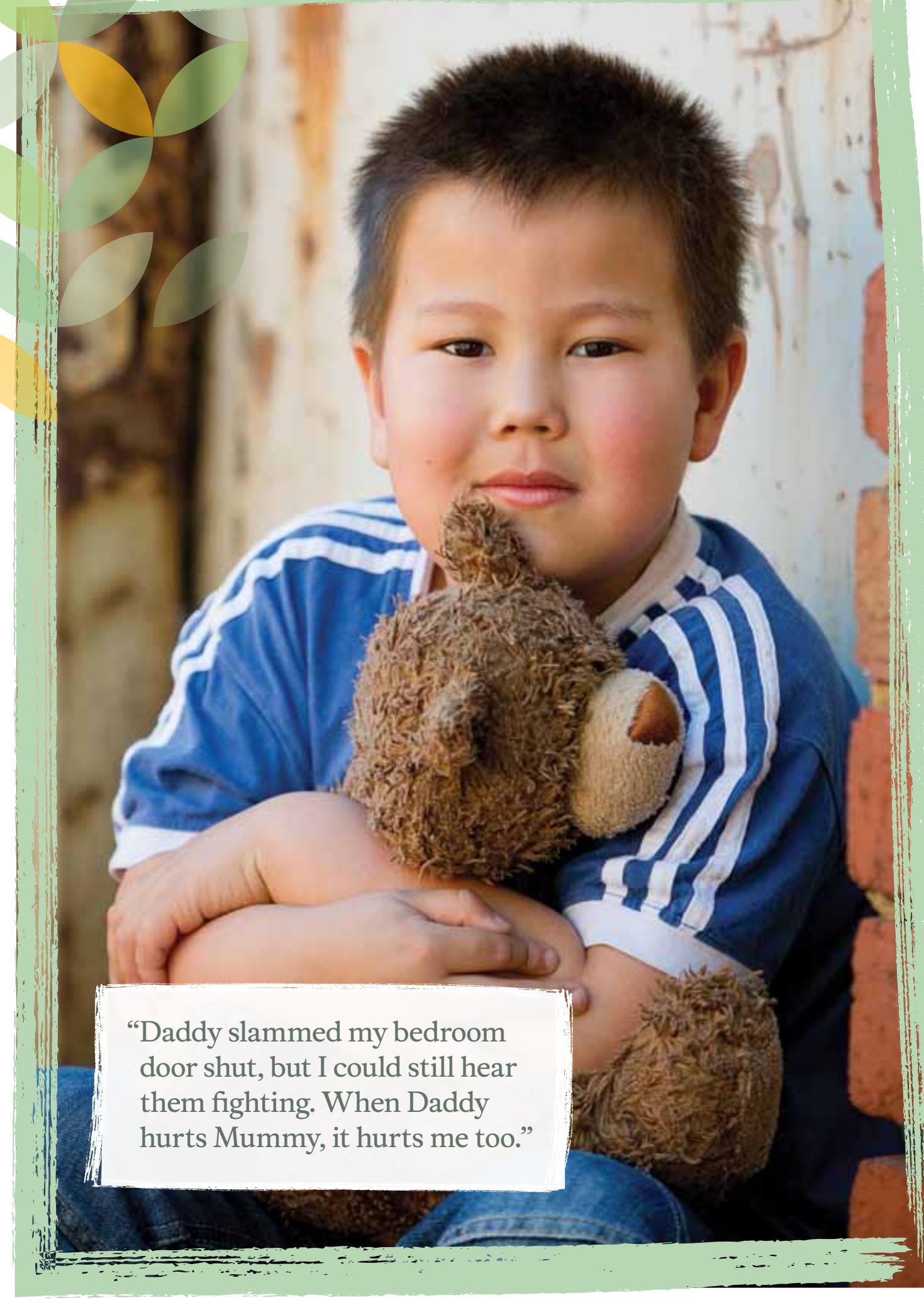
Generously funded by The William Buckland Foundation, McAuley Pathways links women and their children to specialised services and outreach support, both within and external to McAuley Community Services for Women, to assist them towards independence.

Many women need extra help to get back on their feet. During the year, we offered support including assistance with obtaining safe and affordable housing, applications for Intervention Orders, school liaison and access to legal aid and parenting advice in response to the evolving needs of women and their children.



“Before arriving at McAuley House, my life was a revolving door. I can’t express in words what this program has meant and done for me.”





“Daddy slammed my bedroom door shut, but I could still hear them fighting. When Daddy hurts Mummy, it hurts me too.”

Protecting and strengthening families

A snapshot

McAuley Care remains the only safe house in Victoria open 24 hours a day, seven days a week

450 women and children were assisted at McAuley Care

- 238 women and 212 children
- 46 per cent arrived outside the hours of 9am and 5pm

39 per cent of the children at McAuley Care were under the age of two

McAuley Care and Children's Program

McAuley Care offers 24-hour crisis accommodation and support services for women and their children who are escaping family violence.

Our dedicated team helps women – who are often traumatised and overwhelmed – assess their next steps, and any risks they face. Families usually stay for an average of four nights, and during this time they are provided with food, clothing and toiletries, as well as assistance with legal, medical and financial matters.

The playroom is the base for our innovative Children's Program, which is generously supported by Perpetual Trustees. This program addresses the traumatic effect family violence has on a mother and her child.

Children who experience family violence often feel frightened, anxious and angry, and have a sense of helplessness and loss of control. Sadly, some even believe that they are the cause of family violence in their home. Our specialist children's worker helps children to process their experiences and express their feelings through art activities, play and conversation. Mothers also learn to recognise and acknowledge their children's emotions, and reconnect with their children through play. Strengthening the bond between mother and child at this vulnerable stage is critical to preventing further deterioration of the relationship, and helps to reduce the likelihood of issues such as truancy, drug addiction or youth homelessness emerging in a child's future.

Our children's outreach worker provides ongoing educational, social and therapeutic support to children after they have left the safe house.

More housing for families in crisis

In June 2012, McAuley Community Services for Women was awarded a contract by the Victorian Government to operate an additional five houses as refuges for women and their children escaping family violence.

These new refuges enable us to support a further 30 families every year for an average of three months each.

This is a significant step forward as we work to continually expand our range of services and support for women and their children in desperate situations.



Fostering confidence and financial independence

A snapshot

100 women were assisted through McAuley Works

- 82 per cent of women were homeless, or at risk of homelessness
- 81 per cent of women were affected by family violence
- 68 per cent of women were affected by mental illness

46 women were placed in employment

54 women are on their journey to employment

McAuley Works

McAuley Works is an intensive employment program that assists women impacted by homelessness, primarily as a result of family violence or mental illness, realise their employment goals and become financially independent.

Women in these circumstances face many barriers when it comes to securing employment including limited work experience, job skills, or qualifications; low self-esteem; and minimal family connections or social networks. Perpetrators of violence can also actively prevent women from going to work, and some women can have difficulties accessing other employment services due to visa restrictions.

Tailored to suit the needs and individual circumstances of each woman, McAuley Works – which is generously supported by the Helen Macpherson Smith Trust – provides personalised support to help women gain vocational qualifications and work experience, and obtain sustainable, meaningful employment.

As well as teaching job searching skills, such as résumé preparation and interview techniques, McAuley Works assists women to build their confidence and self-esteem.

Post-placement support also helps women maintain their new roles and remain safe.


Engaging Australian businesses

In partnership with En Masse and generously funded by The R.E. Ross Trust, McAuley Works developed a revolutionary new program to increase employers' awareness of family violence issues in the workplace.

The Employer Awareness Program aims to improve employers' understanding of family violence, identify risks for staff, and develop and implement effective support practices.

Through this program, we also help women to maintain their employment safely through periods of family violence.





“When you’re unemployed your self-esteem plummets and you fear entering the workforce. McAuley Works has the ability to rebuild that lost confidence, and developing your own résumé really helps you get in the door.”

Changing lives together

Community support

Community support for McAuley Community Services for Women is outstanding and continues to grow.

Throughout the year, we received generous donations from schools, community groups, hospitals, businesses, individuals, trusts and foundations totalling just over \$700,000. Furthermore, tremendous donations of goods (toiletries, clothing, baby supplies, books, toys, bedding and craft supplies) and services valued at nearly \$40,000 were of enormous benefit to the women and children whom we assist.

Major grants from the Helen Macpherson Smith Trust, The R.E. Ross Trust, The William Buckland Foundation and Perpetual Trustees had a significant impact on the development of our important programs.

McAuley Community Services for Women is only 54% government funded – therefore we rely heavily on the ongoing and generous support of the community.

Our annual fundraising event, held at the beautiful Mural Hall in October 2011, was an incredible success. Over \$130,000 profit was raised to help keep McAuley Care open 24 hours a day, seven days a week. The dedicated and enthusiastic Event Committee worked tirelessly to ensure the event was a memorable evening.

Volunteers continued to make a meaningful contribution to McAuley Community Services for Women during the year. From gardeners and massage therapists at McAuley House, to those who provide comforting support at McAuley Care, we are extremely grateful for the donation of each and every volunteer's time and knowledge.

Appreciative thanks go to all of our wonderful donors and volunteers for their remarkable generosity, compassion and dedicated support.



Making a difference through massage

Nella Mazzearella hasn't looked back since she began volunteering at McAuley House two years ago.

When an ad for a volunteer massage therapist caught her eye, Nella said she immediately thought of Patch Adams.

"This was my opportunity to help others feel good, and give something back to the community."

"Massage can have such a positive effect on your physical and mental health – it is so rewarding to see how rejuvenated and relaxed the women are after their massages."

Nella is one of six volunteers who contribute their time, skills and knowledge to help make a difference to the lives of women at McAuley House.

"This experience has opened the door to so many new and wonderful friendships – I learn so much from each woman," Nella said.

"There is such a sense of community at McAuley House. It is really special to be a part of."





25 years of support... and counting!

The doorbell at McAuley Community Services for Women's central office often rings.

Sometimes it's the postman; other times it's a courier.

On really special days though, it is Trish Facy.

When we open the door, we see she's not alone. Or empty handed.

Every few months, Trish arrives with a car full to the brim of goods to donate.

The items – collected by Trish, her family and 20 of her closest friends – range from toiletries, clothes and pyjamas for women; to books, art supplies and new toys for children.

"I don't own a car so my friends take

it in turn to drive me wherever I need to go. I wait until we have collected a substantial amount and then we load up the car and head to McAuley," Trish said.

After retiring 11 years ago, Trish decided she "didn't want to just sit around at home and watch *Days of our Lives*".

This decision has, without a doubt, changed the lives of many women and children affected by family violence and homelessness.

"I have a special connection with McAuley House. My friend's sister lived there more than 20 years ago, when it was known as Regina Coeli," she said.

Trish and her friends source goods all year round, and in all manner of ways.

From scouring EBay to hitting the factory outlets, and even knitting items of clothing themselves for the children at McAuley Care – they leave no stone unturned.

Trish lives by the motto "sort it, bag it, tag it" to ensure the items they collect and donate can be distributed as quickly and easily as possible to the women and children in need.

So, why does Trish support McAuley Community Services for Women?

"I've seen first-hand how McAuley can help rebuild lives and provide hope. Plus, I like to help and it keeps me busy," Trish said.

"It's been 25 years since I began supporting McAuley, but I know the best is yet to come."



“When I escaped from my violent husband, I lost everything. Thanks to McAuley, I now have a home, a job, a future...”

Melanie's story

The moment Melanie* closed the front door behind her, she felt her world fall apart.

"I lost everything the night I left. My home, my family, my belongings..." Melanie, 36, said.

Despite enduring 10 years of abuse from her husband, Melanie only had time to pack a small bag of clothes before she fled.

"For so many years, I didn't have the courage to leave."

"I gave my husband endless chances to change, but he didn't. He was controlling, and the violence kept getting worse. The abuse got so bad, though, I knew I couldn't stay a day longer."

While much of the night she left is a blur, Melanie remembers it was raining when she arrived at McAuley Care from the police station.

"I was cold, scared and alone. I couldn't understand why this was happening to me."

"The team at McAuley Care was so caring and supportive. For the first time, in such a long time, I felt safe."

"Through the safe house, I was able to access medical and legal services, and I was provided with meals

and the things I didn't think to pack, like toiletries."

"We talked through my options, and together we decided I would move to McAuley House."

Melanie said that within a couple of weeks of arriving at McAuley House, she felt at home.

"Having a safe place to live... I can't describe how that feels."

"McAuley House is such a giving place. There is so much compassion."

"Everyone works so hard to lift your spirits and keep you feeling engaged. I learn something new each day I am there."

"My case manager has been beside me every step of the way. She has been such a positive influence in my life, and I know her door will always be open."

"McAuley House offers so many opportunities for residents to create happy memories, to replace the painful ones from our past."

"It's the simple things like celebrating a birthday, spending time in the garden, going out for a coffee or enjoying a massage that makes all the difference to your wellbeing."

During her time at McAuley House, Melanie was connected to the McAuley Works employment program.

"Re-securing employment was the key to starting a new life – I have gained new-found financial independence, and have made so many new friends."

Today, Melanie works part-time in catering and studies two nights a week. She also volunteers her time at other McAuley Community Services for Women programs.

"The support I received has been life-changing."

"Without McAuley, I have no doubt in my mind that I would have been forced to return home to the abuse, the pain and the unhappiness."

"Instead, I feel strong, more confident and finally, in control of my life," Melanie said.

"I feel like I'm on top of the world!"

**Name and image have been changed to protect client's identity.*



Summary of Financials

McAuley Community Services for Women
ABN: 85696671223

Balance Sheet as at 30 June 2012

| | Note | 2011 \$ | 2012 \$ |
|----------------------------------|------|------------|------------|
| ASSETS | | | |
| CURRENT ASSETS | | | |
| Cash and cash equivalents | 2 | 1,935,902 | 1,913,195 |
| Trade and other receivables | 3 | 7,277 | 26,425 |
| TOTAL CURRENT ASSETS | | 1,943,179 | 1,939,620 |
| NON-CURRENT ASSETS | | | |
| Investments | 4 | 1,836 | 1,836 |
| Property, plant and equipment | 6 | 148,519 | 175,960 |
| TOTAL NON-CURRENT ASSETS | | 150,355 | 177,796 |
| TOTAL ASSETS | | 2,093,534 | 2,117,416 |
| LIABILITIES | | | |
| CURRENT LIABILITIES | | | |
| Trade and other payables | 7 | 687,354 | 672,803 |
| Provisions | 8 | 57,857 | 87,735 |
| TOTAL CURRENT LIABILITIES | | 745,211 | 760,538 |
| TOTAL LIABILITIES | | 745,211 | 760,538 |
| NET ASSETS | | 1,348,323 | 1,356,878 |
| EQUITY | | | |
| Retained earnings | 9 | 1,348,323 | 1,356,878 |
| TOTAL EQUITY | | 1,348,323 | 1,356,878 |

Statement of Returned Earnings as at 30 June 2012

| | Note | 2011 \$ | 2012 \$ |
|---|------|------------|------------|
| (Loss) Profit before income tax | | 43,728 | 8,555 |
| Retained earnings at the beginning of the financial year | | 1,304,595 | 1,348,323 |
| Retained earnings at the end of the financial year | | 1,348,323 | 1,356,878 |

Notes to the Financial Statements for the year ended 30 June 2012

| | 2011 \$ | 2012 \$ |
|--|------------|------------|
| 2 CASH AND CASH EQUIVALENTS | | |
| Current | | |
| Cash on hand | 1,857 | 1,607 |
| Cash at Bank | 14,355 | 36,856 |
| Cash on Deposit | 1,919,690 | 1,874,732 |
| | 1,935,902 | 1,913,195 |
| 3 TRADE AND OTHER RECEIVABLES | | |
| Current | | |
| Trade Debtors | 4,488 | 23,114 |
| Prepaid Expenses | 2,789 | 3,311 |
| | 7,277 | 26,425 |
| 4 INVESTMENTS | | |
| Shares in listed companies | 1,836 | 1,836 |
| | 1,836 | 1,836 |
| 6 PROPERTY, PLANT AND EQUIPMENT | | |
| Land and Buildings | | |
| Improvements | 43,498 | 62,879 |
| Less: Accumulated Depreciation | (30,423) | (34,286) |
| Total Land and Buildings | 13,075 | 28,593 |
| Plant and Equipment | 87,391 | 102,072 |
| Less: Accumulated Depreciation | (25,942) | (34,238) |
| | 61,449 | 67,834 |
| Motor Vehicles | 130,556 | 153,839 |
| Less: Accumulated Depreciation | (80,511) | (97,472) |
| | 50,045 | 56,367 |
| Computer | 43,136 | 48,716 |
| Less: Accumulated Depreciation | (19,186) | (25,550) |
| | 23,950 | 23,166 |
| Total Plant and Equipment | 135,444 | 175,960 |
| Total Property, Plant and Equipment | 148,519 | 175,960 |
| 7 TRADE AND OTHER PAYABLES | | |
| Current | | |
| Trade & Other Payables | 141,235 | 69,015 |
| Income in Advance | 523,018 | 576,576 |
| GST Payable | 23,101 | 27,212 |
| | 687,354 | 672,803 |
| 8 PROVISIONS | | |
| Current | | |
| Provision for Annual Leave | 57,857 | 87,735 |
| 9 RETAINED EARNINGS | | |
| Retained earnings at the beginning of the financial year | 1,304,595 | 1,348,323 |
| (Net loss) Net profit attributed to the association | 43,728 | 8,555 |
| Retained earnings at the end of the financial year | 1,348,323 | 1,356,878 |

Profit and Loss Statement for the year ended 30 June 2012

| | 2011 \$ | 2012 \$ |
|--|------------|------------|
| INCOME | | |
| Fees for Board and Lodging | 146,045 | 116,699 |
| Gift and Donations Income | 476,220 | 967,725 |
| Grants | 1,309,357 | 1,271,310 |
| | 1,931,622 | 2,355,734 |
| OTHER INCOME | | |
| Interest Received | 95,156 | 96,952 |
| Dividends Received | 119 | 119 |
| | 95,275 | 97,071 |
| | 2,026,897 | 2,452,805 |
| EXPENSES | | |
| Audit Fees | 3,500 | 3,500 |
| Administration Costs | 20,742 | 21,810 |
| Advertising | 10,978 | 7,169 |
| Accreditation Fees | - | 14,710 |
| Bank Charges | 1,880 | 2,120 |
| Cleaning | 5,335 | 5,723 |
| Depreciation | 30,895 | 35,485 |
| Fundraising Expenses | 65,129 | 48,418 |
| General Expenses | 11,350 | 35,923 |
| Hire of Plant & Equipment | 2,998 | 6,420 |
| Insurance | 7,941 | 9,500 |
| Living Costs | 78,553 | 82,590 |
| Medical | 9,951 | 6,334 |
| Motor Vehicle Expenses | 9,603 | 16,826 |
| Postage | 2,842 | 4,340 |
| Printing & Stationery | 20,846 | 30,587 |
| Professional Fees | 24,208 | 115,986 |
| Professional Development | 14,994 | 20,901 |
| Recreation Activities | 8,701 | 13,643 |
| Repairs | 44,769 | 52,286 |
| Stipend | 28,631 | 31,049 |
| Subscriptions | 9,435 | 3,782 |
| Superannuation Contributions | 113,369 | 133,714 |
| Telephone | 71,253 | 69,859 |
| Travelling & Entertainment | 4,531 | 7,889 |
| Utilities | 36,550 | 41,723 |
| Wages | 1,306,785 | 1,571,335 |
| Workcover | 37,400 | 50,629 |
| | 1,983,169 | 2,444,251 |
| (Loss) Profit before income tax | 43,728 | 8,554 |

Independent Auditor's Report

Report on the Financial Report

I have audited the accompanying financial report, being a special purpose financial report of McAuley Community Services for Women, which comprises the balance sheet as at 30 June 2012, the income statement and cash flow statement, a summary of significant accounting policies, other explanatory notes and the declaration by the directors.

Director's Responsibility for the Financial Report

The directors of the company are responsible for the preparation and fair presentation of the financial report and have determined that the accounting policies described in Note 1 to the financial statements, which form part of the financial report are appropriate to meet the requirements of the Corporations Act 2001 and are appropriate to meet the needs of the members. The directors' responsibilities also include establishing and maintaining internal control relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

My responsibility is to express an opinion on the financial report based on my audit. No opinion is expressed as to whether the accounting policies used, as described in Note 1 are appropriate to meet the needs of the members. I conducted my audit in accordance with Australian Auditing Standards. These Auditing Standards require that I comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement, of the financial report, whether due to fraud or error. In making those risk assessments the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the financial report.

The financial report has been prepared for distribution to members for the purpose of fulfilling the director's financial reporting under the Corporations Act 2001. I disclaim any assumption of responsibility for any reliance on this report or on the financial report to which it relates to any person other than the members, or for any purpose other than that for which it was prepared.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Independence

In conducting my audit, I have complied with the independence requirements of the Corporations Act 2001. I confirm that the independence declaration required by the Corporations Act 2001, provided to the directors of McAuley Community Services for Women on 30 June 2012 would be in the same terms if provided to the directors as at the date of this auditor's report.

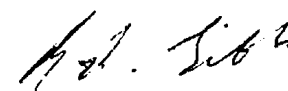
Auditor's Opinion

In my opinion, the financial report of McAuley Community Services for Women is in accordance with the Corporations Act 2001, including:

- i. giving a true and fair view of the company's financial position as at 30 June 2012 and of its performance for the year then ended on that date in accordance with the accounting policies described in Note 1; and
- ii. complying with Accounting Standards in Australia and the Corporation Regulations 2001.

Yours faithfully,

A.A. GIBBS & COMPANY PTY LTD



BRYAN GIBBS

Registered company auditor
20 Cotter Street
RICHMOND VIC 3121

Dated this 11 day of September 2012

Get involved

There are many ways you can make a difference to the lives of women and children in desperate situations.

- Become a valued monthly donor
- Sign up for Workplace Giving
- Support a program
- Leave a gift in your Will
- Donate toiletries, pyjamas and other items
- Conduct your own fundraising activity
- Invite us to present at your workplace, community group or school.

Please visit mcauleycsw.org.au for more information.







**McAuley Community
Services for Women**
a ministry of the Sisters of Mercy

McAuley Community Services for Women
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